

Express Services Agreement

This Express Services Agreement (the "**Agreement**") is entered into on **16/11/2021** ("**Effective Date**") by and between:

- 1- [**EIGENGRAU PERFUMES**], a [Individual Establishment] company, registered under the laws of [Kingdom of Bahrain] in the [Kingdom of Bahrain] with commercial register number 92603-2, and whose correspondence address is [Building 574, Road 1320 , Block 513 MAQABAH
 - 2-] ("**Customer**"); and
 - 3- **Aramex Bahrain WLL**, a limited company duly registered under the laws of the Kingdom of Bahrain under commercial registration number **20472**, having its registered office at building 407, road 1705, Manama 317 diplomatic area, Bahrain (Hereinafter referred to as "**Aramex**" or "**Service Provider**"),
- with each a "**Party**" and, collectively, the "**Parties**".

Preamble

WHEREAS the Customer is EIGENGRAU PERFUMES;

WHEREAS the Service Provider is a company that specializes in Freight and Express Services;

WHEREAS the Service Provider will provide the Customer with these Services in accordance with this Agreement;

THEREFORE, the Parties have agreed to enter into this Agreement as follows;

1. **DEFINITIONS**

In this Agreement and unless the context otherwise dictates, the following terms and phrases shall have the meanings set out below:

"Business Day" means a day, other than a Friday or Saturday, on which banks in the Kingdom of Bahrain are open for business.

"Goods": the various goods, packages, parcels, stock and/or products that are owned by or under the legal possession of the Customer.

"Services": the **express services provided** to the Customer by the Service Provider under this Agreement and which are set out in Appendix 1.

"Shipment": a consignment of Goods.

"Term": a period of **one (1) calendar year** commencing from the Effective Date, as renewed, extended or terminated in accordance with this Agreement.

2. **COMMENCEMENT AND DURATION**

2.1 This Agreement shall take effect as of the Effective Date and be valid and in full force and effect for the duration of the Term, renewable for similar terms unless either Party notifies the other thirty (30) days before the expiration date of its intention not to renew the Agreement or unless this Agreement is terminated earlier in accordance with its terms.

2.2 Nothing in this Agreement shall confer any exclusivity upon the Service Provider in respect of the provision of the Services.

3. **SERVICES**

The Service Provider agrees to perform the Services for the benefit of the Customer in accordance with the terms of this Agreement as set out in Appendix 1.

4. **RESPONSIBILITIES AND WARRANTIES**

- 4.1 In consideration of Service Provider obligations under this Agreement, Customer shall throughout the Term of this Agreement:
- 4.1.1 pay Service Provider the fees at the rates set out in Appendix 1 and in accordance with Clause 5;
 - 4.1.2 make available, on request, representatives to help Service Provider identify the Goods which are the subject of the Services;
 - 4.1.3 adequately, safely and accurately pack and label the Goods and provide to the Service Provider all of the necessary information, documents and/or documentation as required to provide the Services, including those relating to the complete and accurate description of the Goods; and
 - 4.1.4 provide such assistance to Service Provider as it may reasonably request to enable Service Provider to provide the Services.
- 4.2 Customer warrants, undertakes and represents to the Service Provider that:
- 4.2.1 it is either the owner or authorized agent of the owner of the Goods;
 - 4.2.2 all Goods will be safe for transportation, storage and handling;
 - 4.2.3 it will give Service Provider details of the manner in which Goods are to be transported and/or stored and if Goods are liable to deteriorate over time, the period after which this is likely to occur, noting that any additional charges incurred by the Service Provider following its compliance of the Customer's instructions will be borne by the Customer provided that such instructions do not fall within the scope of Services;
 - 4.2.4 the Goods comply with the requirements of all applicable laws and regulations as well as the carrier/shipper/transporter requirements, particularly relating to the nature, condition, packaging of the Goods;
 - 4.2.5 no Goods comprise, contain illegal substance;
 - 4.2.6 this Agreement constitutes valid and binding obligations on the Customer and that the Customer has full power to enter into and perform its obligations under this Agreement and has taken all necessary corporate and other actions to approve and authorize the transactions contemplated by this Agreement and that Customer's representative executing this Agreement has full power, competency and authority to do so; and
 - 4.2.7 Save to the extent that such is caused by fault or negligence of Service Provider, the Customer shall be liable for and shall defend, indemnify and hold harmless Service Provider, its officers, directors, agents, servants and employees from liability and/or claims against them based on injury to any person, damage or loss of property, or any other damages arising from any product liability, inadequate packing, mislabeling, wrongful information and/or wrongful description claim relating to the Goods and/or any willful or negligent acts or omissions of the Customer, its employees, agents or subcontractors.

5. **RATES AND PAYMENT TERMS**

- 5.1 In consideration for the Services provided by Service Provider under this Agreement, the Customer shall pay Service Provider the fees determined pursuant to the rates referenced in Appendix 1 to this Agreement. The Service Provider may review the rates annually.
- 5.2 The Service Charges are exclusive of direct, indirect, local, sales tax, goods and/or services tax, and value-added tax (VAT), and any other fee imposed by any government or other authority, as may be applicable to the Services from time to time. Any VAT, sales and/or services tax, or other tax imposed in accordance with the respective tax law, or other applicable law or regulation will be charged to Customer at the prevailing rate, and will be paid by Customer in addition to the Service Charges. Service Provider will issue a valid tax invoice and/or other relevant documents to Customer according to local tax regulations.
- 5.3 All payments by Customer for the Services will be made free and clear of, and without reduction for, any withholding tax. In the event withholding tax is deductible by law, then Customer will notify Service Provider prior to deducting withholding taxes and will provide Service Provider, within thirty (30) days, official receipts issued by the taxing authority or such other evidence reasonably requested by Service Provider to establish payment of such taxes.

- 5.4 Customer will be responsible for payment of any custom duties applicable on the Shipments ("Custom Duties"), and/or import VAT applicable on cost of goods, including insurance, freight, incidental charges related to transportation, and on Custom Duties ("Import VAT"). In the event Service Provider pays, on behalf of Customer, any Custom Duties and/or Import VAT, then Customer will be responsible to reimburse Service Provider for such Custom Duties and/or Import VAT upon the delivery of the shipment.
- 5.5 Service Provider shall invoice the Customer for the Services and standard charges incurred on a per Shipment basis, with each invoice itemizing the Service Provider's charges accrued for that particular Shipment.
- 5.6 Customer shall reimburse Service Provider, on a full indemnity basis, for all exceptional charges and/or costs, if any, incurred by Service Provider in respect of the clearance of the Goods, such as inbound freight, liner demurrage and port storage charges. Unless otherwise agreed between the Parties, all applicable custom export processing fees needed to export shipments at the country of origin will be paid by Service Provider and billed to the customer on a per Shipment basis. Service Provider shall invoice Customer for such charges and/or costs upon incurring the same, and such invoice shall be paid by Customer within seven (7) days of receipt thereof.
- 5.7 Save for the invoices raised in Clause 5.6, all invoices raised by Service Provider shall be paid by Customer within thirty (30) days of the date of the invoice without any set-off or deduction.
- 5.8 All payments under this Agreement shall be made by (a) electronic transfer to the bank account of Service Provider specified in the relevant invoice, quoting the invoice number against which the payment is made or (b) by cheque (not post-dated).
- 5.9 Any discrepancy in the invoice should be brought to Service Provider's attention within seven (7) days from the date of invoice. Customer should report any disputes on the invoices submitted by the Service Provider within seven (7) working days of the date of the invoice.
- 5.10 Customer shall be entitled to a credit limit of (500 BHD) on Customer's account in order to cover the Services rendered to the Customer. Subject to Service Provider's written approval, the Customer may request for a change in credit limit any time. Extending to the Customer a credit account is subject to the Customer completing Service Provider's credit form and the Service Provider's approval of the same, which is at the Service Provider's sole discretion, in line with its internal policies and procedures.
- 5.11 Aramex shipping rates and any other related charges are subject to change upon the sole discretion of Aramex at any time whatsoever, with thirty (30) days prior notice to Customer to be sent to the email address of the Authorized Person as indicated on the Application Form.
- 5.12 The applicable rates are subject to a variable fuel surcharge as advised by your local sales team.

6. LIABILITY

- 6.1 Subject to the limitations of liability set out in this Clause 6, Service Provider shall be responsible for any loss or damage to Customer's Goods while such Goods are in Service Provider's custody and under its control, provided that such loss or damage directly results from/out of the Service Provider's negligence and breach of the terms of this Agreement.
- 6.2 Arrival times are not guaranteed by the Service Provider. However, delay in delivery occurs when the Goods have not been delivered within the time expressly agreed upon or, in the absence of such agreement, within a reasonable time having regard to the circumstances of the transport.

For Express Services

- 6.3 Service Provider's liability for any lost or damaged Shipment shall be an amount up to twenty-five United States Dollars (USD 25) for each lost or damaged domestic Shipment, and up to one hundred United States Dollars (USD 100) for each lost or damaged international Shipment.

For Customs' Clearance Services (if applicable)

- 6.4 Service Provider's liability for the customs clearance portion of the Services shall not exceed the dinar amount equal to last invoice issued immediately before the date the claim arose for such Services.

Transfer of Risk

- 6.5 The Customer shall retain full responsibility for the Goods and risk therefor until such time that the Service Provider has issued in writing that it has received the Goods, subject to any notes or observations made by the Service Provider therein.

Exclusions

- 6.6 Service Provider will not be liable for:
- 6.6.1 any refusals or re-bookings by the carrier, whether notified to the Customer or not, in relation to the transportation of the Goods;
 - 6.6.2 Goods lost or damaged unless such goods were in good and sellable condition when delivered to Service Provider. On receipt of any Shipment, Service Provider will, so far as reasonably practicable, carry out an external check of the condition of the Goods. The Service Provider shall endorse the delivery notes with details of any apparent problems;
 - 6.6.3 any delay or failure to give instructions or authority by Customer or any person on its behalf in respect of any matter relating to the Services or the Goods or where there is any breakdown in or failure on Customer's part to comply with any agreed procedures;
 - 6.6.4 the impact of any sudden or unplanned variations in Customer's requirements relating to the Services and/or Goods, as well as any steps which Customer requires Service Provider to take to deal with them;
 - 6.6.5 any claims unless they are notified in writing to Service Provider within ten (10) Business Days of coming to the Customer's attention;
 - 6.6.6 the contents of any sealed carton or container;
 - 6.6.7 Goods found to be missing or damaged on dismantling of any pallet load; and
 - 6.6.8 loss of or damage to any Goods due to faulty or inadequate packaging.
- 6.7 Service Provider shall in no way be liable in the respect of loss or damage to the Goods except as expressly set out in Clause 6, and all other liabilities are hereby excluded. Save to the extent that such loss or damage was caused by the Service Provider's willful misconduct or breach of this Agreement, Customer shall indemnify and hold harmless Service Provider, its officers, directors, agents, servants and employees from any claims and/or liability that may arise from or relate to Service Provider's provision of the Services under this Agreement, including without limitation, liability for customs duties, charges and or/fines.

Consequential/Indirect Damages

- 6.8 In no event shall Service Provider be liable for any type of indirect or consequential loss (including direct or indirect damages for loss of data, revenue, and/or profits), expense or any kind of special or consequential loss however arising, whether foreseeable or unforeseeable.

7. ADVERTISING AND CONFIDENTIALITY

- 7.1 Provided that the pricing, terms and conditions of this Agreement are not disclosed, both Parties may each (i) communicate to third parties that Service Provider is an authorized service provider for Customer and (ii) describe to third parties the Services.
- 7.2 Each Party shall protect the confidentiality of information provided by the other Party, or to which the receiving Party obtains access by virtue of its performance under this Agreement, that either has been identified as confidential by the disclosing Party or by its nature warrants confidential treatment. The receiving Party shall use such information only for the purposes of this Agreement and shall not disclose it to anyone except its employees who have a need to know the information provided that such employees are bound by confidentiality obligations.
- 7.3 These nondisclosure obligations shall not apply to information that is or becomes public through no breach of this Agreement, is received from a third party free to disclose it, is independently developed by the receiving Party or is required by law to be disclosed. In the event where disclosure is required by law, the receiving Party shall provide the disclosing Party with prompt written notice of the disclosure required, and shall assist the disclosing Party, at the disclosing Party's request, in obtaining a protective order in respect of such disclosure.
- 7.4 Confidential information shall be returned to the disclosing Party upon its request, except that each Party may retain one copy in its legal files solely for purposes of documenting its compliance with its obligations hereunder.

7.5 **DURING THE TERM, ARAMEX WILL, WHILE PROVIDING THE SERVICES, PROCESS PERSONAL DATA PROVIDED BY CUSTOMER IN ACCORDANCE WITH THE [Data Processing Agreement](#)¹.**

8. **TERMINATION**

8.1 This Agreement may be terminated for cause by notice in writing:

8.1.1 by either Party to the other, where the other Party has committed a material breach of this Agreement and has failed to remedy the breach within thirty (30) days of receipt of notice from the other Party requesting such remedy;

8.1.2 by either Party with immediate effect if the other Party is unable to pay its debts as they fall due or an order is made or a resolution passed for its liquidation, winding-up or dissolution (otherwise than for the purposes of a solvent amalgamation or reconstruction) or an administrative or other receiver, manager, trustee, liquidator, administrator or similar officer is appointed over all or any substantial part of its assets or takes formal steps towards making any kind of composition, compromise or arrangement involving it and any of its creditors or anything analogous to the foregoing shall occur in any jurisdiction; and

8.1.3 by Service Provider where invoice(s) due to Service Provider remain unpaid by the Customer for more than thirty (30) days after the same became due.

8.2 This Agreement may be terminated by the Service Provider for convenience at any time during the Term subject to a thirty (30) days' notice to the Customer of that effect.

9. **CONSEQUENCES OF TERMINATION**

9.1 Following this Agreement's termination in accordance with Clause 8.2 or its expiry, Service Provider shall co-operate with Customer to ensure an orderly migration of the Services or replacement services to Customer or, at Customer's request, a new service provider. Customer will pay Service Provider's reasonable expenses in providing such cooperation at the rates set by the Service Provider. In the event that the Customer does not accept the rates set by the Service Provider, the Service Provider shall have the right to refuse the foregoing cooperation without any liability on its part.

9.2 Any termination of this Agreement (howsoever occasioned) shall not affect any accrued rights or liabilities of either Party nor shall it affect the coming into force or the continuance in force of any provision of this Agreement which is expressly or by implication intended to come into or continue in force on or after termination.

9.3 The Customer shall immediately pay the Service Provider all amounts relating to Services rendered up to the date of termination, on which date such amounts shall become due and payable.

10. **FORCE MAJEURE**

10.1 If either Party is prevented from carrying out its obligations under this Agreement by reason of Force Majeure Event, which in the case of this Agreement, shall mean any act of God, riots, strikes or lock-outs (except those by officers, employees of the Party seeking to avail itself of this Clause or those of its suppliers or contractors), wars and similar events beyond the reasonable control of the Parties ("**Force Majeure Event**"), then the Party affected by the Force Majeure Event shall be temporarily relieved of its obligations for the period of time that the Force Majeure Event persists.

10.2 In the event that the Force Majeure Event continues for a period of one (1) month or more, then either party may terminate this Agreement by immediate notice to the other Party.

11. **ASSIGNMENT**

Neither Party hereto shall assign its rights and/or obligations under this Agreement in whole or in part or any other person or entity without the other Party's express prior written consent. Notwithstanding the foregoing, the Service Provider may subcontract part of the Services to a third party provided that it remains liable for the acts and omissions of the subcontractors as if they were made by the Service Provider under this Agreement.

12. **VARIATION AND WAIVER**

¹ https://dotcomaramexprod.blob.core.windows.net/default/docs/default-source/legal-documents/2019-08-21_globalpaddendum_aramexprocessor_template_en.pdf

- 12.1 No variation of this Agreement and no agreement at variance with any of the terms and conditions hereof shall be binding on the Parties hereto unless contained in writing and signed by them (including their respective agents duly authorized hereto).
- 12.2 Failure or delay by either party to exercise any of its rights under this Agreement shall not be deemed to be a waiver thereof and shall not preclude the exercise of such right in the future.

13. NOTICES

- 13.1 All notices hereunder shall be in writing addressed to the Service Manager of the recipient Party using the details supplied above.
- 13.2 Notices shall be deemed to have been duly given:
 - 13.2.1 when delivered, if delivered by courier or other messenger (including registered mail) during normal business hours of the recipient;
 - 13.2.2 when sent, if transmitted by e-mail and a successful return receipt is generated.

14. GOVERNING LAW AND JURISDICTION

- 14.1 This Agreement shall be governed by and construed in accordance with the laws of the Kingdom of Bahrain.
- 14.2 Any claim or dispute arising out of or in connection with this Agreement, including its Appendices, as well as any question regarding its existence, validity, application or termination, shall be exclusively resolved by the courts of Bahrain.

15. MISCELLANEOUS

- 15.1 It is agreed and understood between the Parties hereto, that Service Provider is free to provide similar services to customers other than Customer pursuant to any separate agreements.
- 15.2 This Agreement shall apply to and bind the successors and assigns of the Parties hereto.
- 15.3 If any provision of this Agreement is prohibited by law or judged by a court to be unlawful, void or unenforceable, the provision shall, to the extent required, be severed from this Agreement and rendered ineffective as far as possible without modifying the remaining provisions of this Agreement, and shall not in any way affect any other circumstances of or the validity or enforcement of this Agreement.
- 15.4 This Agreement shall not constitute or imply any partnership, joint venture, agency, fiduciary relationship or other relationship between the Parties other than the contractual relationship expressly provided for in this Agreement.
- 15.5 This Agreement constitutes the entire agreement between the Parties relative to the Services and supersedes all prior agreements, arrangements and negotiations between the Parties in respect of its subject matter. This Agreement may be executed in any number of counterparts or duplicates, each of which shall be an original, and such counterparts or duplicates shall together constitute one and the same agreement.

IN WITNESS WHEREOF two originals of this Agreement were signed by the duly authorized representatives of the Parties.

For and on behalf of **[EIGENGRAU PERFUMES]**

(MARYAM EBRAHIM ALI ALFAHAD) - (Owner)

Signed & Date: _____

For and on behalf of **Aramex Bahrain WLL**

Omar Kamar - General Manager

Signed & Date: _____

Contract Prepared on behalf of **Aramex Bahrain WLL**

Khalil Ali – Key Account manager

Signed & Date: _____

APPENDIX 1: SCOPE OF SERVICE AND RATES

Subject to the terms of the Agreement, the Service Provider shall provide the Customer with the below services ("**Services**") in accordance with the following:

1. Export Express

With Export Priority Express, you can ship your packages, large or small, door-to-door to anywhere in the world.

- A. Priority Export Express: Door-to-door exporting of your time-sensitive packages.
- B. Value Export Express: Door-to-door exporting of heavy weight packages (15 Kg+) at economical rates.

2. Import Express

With Import Express, you are in control of your imports, as Aramex will only ship to you packages that you request. If you wish to authorize your suppliers to ship to you without your approval, Aramex offers you the option of Import Unlimited which gives you a global import account number for your suppliers to use.

- A. Priority Import Express: Door-to-door importing of urgent packages.
- B. Value Import Express: Door-to-door Importing of heavy weight packages (15 Kg+) at economical rates
- C. Drop & Ship Importing: If you are placing an order online to be shipped from a supplier based in one of the major exporting countries mentioned in the Drop & Ship Section below, and you want to have a delivery address in any of these countries while benefiting from free local delivery of your packages, Aramex Drop and Ship service is a perfect solution for you.

3. Domestic Express:

Ship from anywhere to anywhere in Bahrain.

4. Shield Service:

in which Aramex extends its liability (from the normal USD 25 liability for domestic express and USD 100 for international express, up to USD 10,000 for non-document goods. Document shipments liability is USD 300 for an agreed shipment up to its declared value in exchange for an agreed premium.

You can track your Express shipments via aramex.com. Aramex will invoice you at the end of the month, according to the attached competitive Express shipping rates.

To start benefiting from our Express services, kindly fill in the attached Application Form and return to Aramex. For further clarification, please contact us at KhalilAli@aramex.com

Outbound Express Zones

BH-ZN-OB-18

With Outbound Express, you can ship your packages, large or small, door-to-door to anywhere in the world.

Country	Zone	Country	Zone	Country	Zone	Country	Zone
AFGHANISTAN	6	DOMINICAN REPUBLIC	8	LIBYA(w)	6	SAN MARINO	8
ALBANIA (+)	5	ECUADOR	8	LIECHTENSTEIN	4	SAUDI ARABIA	1
ALGERIA	8	EGYPT	2	LITHUANIA (+)	6	SENEGAL	8
AMERICAN SAMOA	8	EL SALVADOR	8	LUXEMBOURG	3	SEYCHELLES	8
ANDORRA (+)	6	EQUATORIAL GUINEA	7	MACAU	3	SIERRA LEONE	7
ANGOLA	8	ERITREA	8	MACEDONIA (+)	8	SINGAPORE	7
ANGUILLA	8	ESTONIA (+)	6	MADAGASCAR	5	SLOVAKIA (+)	5
ANTIGUA	8	ETHIOPIA	4	MADEIRA IS (+)	8	SLOVENIA (+)	6
ARGENTINA (+)	8	FAROE IS (+)	7	MALAWI	5	SOLOMON IS	8
ARMENIA (+)	5	FIJI	8	MALAYSIA	3	SOMALIA (+)	8
ARUBA	8	FINLAND	5	MALDIVES (+++)	4	SOUTH AFRICA	4
AUSTRALIA	5	FRANCE	4	MALI	6	SPAIN	4
AUSTRIA	4	FRENCH GUIANA	8	MALTA Islands (Gozo & Comino)	4	SPAIN (CEUTA & MELILA) (+++)	4
AZERBAIJAN (+)	5	FRENCH POLYNESIA	8	MARTINIQUE	8	SRI LANKA	2
AZORES (+)	8	GABON	7	MAURITANIA	8	ST KITTS & NEVIS	8
BAHAMAS	8	GAMBIA	7	MAURITIUS	7	ST LUCIA	8
BANGLADESH	3	GEORGIA (+)	8	MAYOTTE	6	ST VINCENT & GRENADINE	8
BARBADOS	8	GERMANY	4	MEXICO	8	SUDAN	4
BELARUS (+)	8	GHANA	7	MOLDOVA (+)	6	SURINAME	8
BELGIUM	4	GIBRALTAR (+)	8	MONACO	4	SWAZILAND	5
BELIZE	6	GREECE	4	MONTENEGRO (+)	7	SWEDEN	7
BENIN	5	GREENLAND (+)	7	MONTSERRAT	8	SWITZERLAND	4
BERMUDA	8	GRENADA	8	MOROCCO	4	SYRIA(w)	3
BHUTAN	8	GUADELOUPE	8	MOZAMBIQUE	7	TAIWAN	3
BOLIVIA	8	GUAM (+)	8	MYANMAR	7	TAJKISTAN (+)	7
BOSNIA & HERZEGOVINA (+)	6	GUATEMALA	8	NAMIBIA	8	TANZANIA	4
BOTSWANA	8	GUINEA	8	NAURU	8	THAILAND	5
BRAZIL	8	GUINEA BISSAU	7	NEPAL	3	TOGO	8
BRUNEI	4	GUYANA	8	NETHERLANDS	4	TONGA	8
BULGARIA (+)	5	HAITI	8	NETHERLANDS ANTILLES	7	TRINIDAD & TOBAGO	8
BURKINA FASO	5	HONDURAS	8	NEW CALEDONIA	8	TUNISIA	8
BURUNDI	5	HONG KONG	3	NEW ZEALAND	5	TURKEY	3
CAMBODIA	7	HUNGARY	5	NICARAGUA	8	TURKMENISTAN (+)	8
CAMEROON	5	ICELAND (+)	8	NIGER	7	TURKS & CAICOS IS	8
CANADA	5	INDIA	1	NIGERIA	8	TUVALU	8
CANARY IS (+)	8	INDONESIA	7	NORTHERN MARIANA IS	8	UGANDA	4
CAPE VERDE	8	IRAN	3	NORWAY	8	UNITED KINGDOM	4

Country	Zone	Country	Zone	Country	Zone	Country	Zone
CAYMAN IS	8	IRAQ (+) (W)	8	OMAN	1	UKRAINE (+)	6
CENTRAL AFRICAN REP	7	IRELAND	5	PAKISTAN	2	UNITED ARAB EMIRATES	1
CHAD	7	ISLE OF MAN	7	PALAU	8	UNITED STATES	3
CHANNEL ISLANDS	7	ITALY	4	PALESTINE(w)	8	URUGUAY	8
CHILE	8	Israel	5	PANAMA	8	UZBEKISTAN (+)	6
CHINA	3	IVORY COAST	8	PAPUA NEW GUINEA	8	VANUATU	8
CHRISTMAS IS	8	JAMAICA	8	PARAGUAY	8	VATICAN CITY	6
COCOS KEELING IS	8	JAPAN(Excluding Okinawa) (++)	6	PERU	8	VENEZUELA	8
COLOMBIA	8	JAPAN (Okinawa) (++)	6	PHILIPPINES	4	VIETNAM	4
COMOROS	7	JORDAN	2	PITCAIRN IS	8	VIRGIN ISLANDS, BRITISH	8
CONGO	7	KAZAKHSTAN (+)	6	POLAND	4	VIRGIN ISLANDS, U.S.	8
COOK IS	8	KENYA	4	PORTUGAL	4	WALLIS & FUTUNA IS	8
COSTA RICA	8	KIRIBATI	8	PUERTO RICO	8	YEMEN(W)	2
CROATIA (+)	8	KOREA SOUTH	6	QATAR	1	ZAMBIA	4
CUBA	8	KUWAIT	1	REPUBLIC OF KOSOVO (+)	7	ZIMBABWE	5
CYPRUS	4	KYRGYZSTAN (+)	6	REPUBLIC OF SERBIA (+)	8		
CZECH REPUBLIC	5	LAOS	8	REUNION IS	8		
DEM REP OF THE CONGO	8	LATVIA (+)	6	ROMANIA (+)	5		
DENMARK	5	LEBANON	2	RUSSIA (+)	8		
DJIBOUTI	5	LESOTHO	8	RWANDA	5		
DOMINICA	8	LIBERIA	7	SAMOA	8		

Outbound Express Rates

BH-OB-PDX-PPX-R29

Weight	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	3.900	4.500	5.000	5.900	7.600	8.200	8.900	9.400
1.0	6.400	6.900	8.000	8.600	11.200	12.300	13.600	14.700
1.5	9.100	9.400	11.200	11.500	14.800	16.400	18.400	20.000
2.0	11.800	11.800	14.400	14.400	18.400	20.400	23.100	25.300
2.5	14.300	14.500	17.300	17.600	21.900	24.500	27.800	30.600
3.0	16.800	17.200	20.100	20.800	25.500	28.600	32.600	36.000
3.5	19.300	19.900	23.100	23.900	29.100	32.700	37.300	41.300
4.0	21.900	22.600	26.000	27.100	32.600	36.800	42.100	46.600
4.5	24.300	25.300	28.800	30.300	36.200	40.800	46.800	51.900
5.0	24.600	25.700	29.100	30.700	39.800	44.900	51.600	57.200
5.5	25.400	26.600	30.000	31.900	43.100	48.800	56.000	62.200
6.0	27.400	28.800	32.400	34.500	46.400	52.600	60.500	67.300
6.5	28.000	29.400	33.000	35.200	49.700	56.400	65.000	72.300
7.0	29.900	31.500	35.200	37.700	53.000	60.200	69.500	77.400
7.5	31.800	33.500	37.400	40.100	56.400	64.100	74.000	82.400
8.0	33.700	35.500	39.600	42.600	59.700	67.900	78.500	87.500
8.5	35.500	37.600	41.800	45.000	63.000	71.700	83.000	92.500
9.0	37.400	39.600	44.000	47.500	66.300	75.500	87.500	97.600
9.5	39.300	41.700	46.200	49.900	69.600	79.400	92.000	102.600
10.0	41.200	43.700	48.400	52.400	72.900	83.200	96.400	107.700
11	44.200	46.900	52.000	56.500	78.500	89.800	104.300	116.700
12	47.100	50.100	55.600	60.500	84.100	96.300	112.200	125.800
13	50.100	53.300	59.300	64.600	89.800	102.900	120.200	134.900
14	53.000	56.600	62.900	68.700	95.400	109.500	128.100	144.000
15	56.000	59.800	66.500	72.800	101.000	116.100	136.000	153.000
16	59.000	63.000	70.100	76.900	106.600	122.700	143.900	162.100
17	61.900	66.200	73.700	80.900	112.200	129.200	151.800	171.200
18	64.900	69.400	77.400	85.000	117.800	135.800	159.700	180.300
19	67.800	72.600	81.000	89.100	123.400	142.400	167.600	189.400
20	70.800	75.800	84.600	93.200	129.000	149.000	175.500	198.400
21	73.700	79.000	88.200	97.300	134.600	155.500	183.400	207.500
22	76.700	82.300	91.800	101.300	140.200	162.100	191.300	216.600
23	79.700	85.500	95.500	105.400	145.900	168.700	199.200	225.700
24	82.600	88.700	99.100	109.500	151.500	175.300	207.100	234.800
25	85.600	91.900	102.700	113.600	157.100	181.900	215.000	243.800
25+ (per half kg)	1.600	1.800	2.000	2.200	2.600	3.100	3.800	4.300

Rates in BHD

(+) Add 6 BHD per Dutiable Shipment

(++) Add 10 BHD per Dutiable Shipment

(+++) Add 20 BHD per Dutiable Shipment

(w) Add 8 BHD War Risk Surcharge per Shipment

* Aramex will calculate shipping rates based on the higher value of shipment Gross weight or Volumetric weight (L x W x H / 5,000). The weight of any single piece should not exceed 30 Kg and 110x85x85 centimeters in dimension.

Value Express Rates

BH-ZN-VOB-18

BH-VOB-R29

For less urgent heavy packages, Aramex offers Value Express, a time-definite delivery solution that enables you to ship packages around the world at more economical rates than Priority Express

Country	Minimum 15 kgs	Each additional kg
Bulgaria	77.12	3.98
Canada	77.88	3.98
Cyprus	49.68	3.37
Czech Republic	76.81	3.88
Egypt	42.03	2.81
Germany	51.16	3.37
India	46.31	2.5
Iran	55.39	3.12
Iraq (w)	119.55	6.89
Italy	51.41	3.37
Jordan	42.69	2.81
Kuwait	46.36	2.4
Lebanon	42.69	2.81
Libya (w)	87.32	4.85
Morocco	50.44	3.37
Netherlands	50.34	3.32
Oman	45.6	2.4
Saudi Arabia	45.9	2.45
Sri Lanka	47.74	7.09
Sudan	51.57	3.32
Turkey	55.39	3.12
United Kingdom	50.24	3.42
United States	53.45	7.14
Yemen	42.03	2.76

Rates are in BHD

(w) Add 8 BHD War Risk Surcharge per Shipment.

* Aramex will calculate shipping rates based on the higher value of shipment Gross weight or Volumetric weight (L x W x H / 5,000). The weight of any single piece should not exceed 30 Kg and 110x85x85 centimeters in dimension.

Important: Value Express mode will not be applied unless the word **Value Express** will be clearly written by the customer in the services column of the Airway bill for easy identification. In the absence of this, shipment will be dispatched under the normal express courier mode and the normal international express rates will apply.

Import Express Zones

BH-ZN-IB-18

With Import Express, you are in control of your imports, as Aramex will only ship to you packages that you request.

Country	Zone	Country	Zone	Country	Zone
Australia	7	Italy (++)	5	Poland	7
Austria	7	Ivory Coast	8	Portugal (+)	7
Azerbaijan	7	Japan (+)	7	Qatar	1
Bangladesh	3	Jordan	1	Rep of Congo	8
Belgium	5	Kazakhstan	3	Romania	7
Bulgaria	7	Kenya	7	Russia	8
Burkina Faso	8	Korea South	7	San Marino (++)	7
Canada	5	Kuwait	1	Saudi Arabia	2
China	3	Latvia	8	Sierra Leone	8
Cyprus	5	Lebanon	2	Singapore	5
Czech Republic	8	Libya	3	Slovakia	7
Dem Rep of Congo	8	Liechtenstein	8	Somalia	8
Denmark	7	Luxembourg	6	Somaliland	8
Djibouti	8	Macau	8	South Africa	7
Egypt	1	Malawi	8	Spain (+)	5
Estonia	8	Malaysia	7	Sri Lanka	4
Ethiopia	7	Mali	8	Sudan	2
Finland	7	Malta	5	Sweden	6
France (+)	5	Mauritius	7	Switzerland	5
Gabon	8	Moldova	8	Syria	2
Georgia	8	Monaco (+)	5	Taiwan	7
Germany	5	Morocco	5	Thailand	8
Ghana	8	Namibia	8	Turkey	4
Greece	7	Nepal	4	Ukraine	7
Hong Kong	3	Netherlands	5	Ukraine	8
Hungary	7	New Zealand	8	United Arab Emirates	1
India	3	Norway	8	United Kingdom	5
Indonesia	4	Oman	1	United States	5
Iran	7	Pakistan	7	Uzbekistan	7
Iraq(w)	5	Palestine (+) (w)	8	Uzbekistan	7
Ireland	6	Philippines	3	Vietnam	8

Import Express Rates

BH-IB-PDX-PPX-R29

Weight	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	6.500	7.600	9.900	10.000	12.300	15.700	19.300	21.700
1.0	7.700	9.000	11.300	11.600	13.900	17.300	21.400	23.800
1.5	8.900	10.300	12.600	13.200	15.500	18.900	23.400	25.800
2.0	10.100	11.600	13.900	14.700	17.000	20.600	25.400	27.800
2.5	11.400	13.000	15.200	16.300	18.600	22.200	27.500	29.900
3.0	12.600	14.300	16.600	17.900	20.200	23.800	29.500	31.900
3.5	13.800	15.600	17.900	19.500	21.800	25.400	31.600	34.000
4.0	15.000	16.900	19.200	21.100	23.400	27.100	33.600	36.000
4.5	16.300	18.300	20.600	22.600	24.900	28.700	35.600	38.000
5.0	17.500	19.600	21.900	24.200	26.500	30.300	37.700	40.100
5.5	18.600	20.800	23.100	25.700	28.000	31.900	39.600	42.000
6.0	19.700	22.000	24.300	27.200	29.500	33.400	41.500	43.900
6.5	20.900	23.300	25.500	28.700	31.000	34.900	43.300	45.700
7.0	22.000	24.500	26.800	30.100	32.400	36.500	45.200	47.600
7.5	23.100	25.700	28.000	31.600	33.900	38.000	47.100	49.500
8.0	24.200	26.900	29.200	33.100	35.400	39.500	49.000	51.400
8.5	25.300	28.200	30.400	34.600	36.900	41.100	50.900	53.300
9.0	26.500	29.400	31.700	36.100	38.400	42.600	52.800	55.200
9.5	27.600	30.600	32.900	37.500	39.800	44.100	54.700	57.100
10.0	28.700	31.800	34.100	39.000	41.300	45.600	56.600	59.000
11	30.500	33.800	36.200	41.500	43.900	48.200	59.700	62.300
12	32.300	35.800	38.200	43.900	46.400	50.700	62.900	65.600
13	34.100	37.800	40.200	46.400	49.000	53.300	66.000	68.900
14	35.900	39.800	42.300	48.800	51.500	55.800	69.200	72.200
15	37.600	41.800	44.300	51.300	54.100	58.400	72.400	75.500
16	39.400	43.800	46.400	53.700	56.600	60.900	75.500	78.800
17	41.200	45.700	48.400	56.100	59.200	63.500	78.700	82.200
18	43.000	47.700	50.400	58.600	61.700	66.000	81.900	85.500
19	44.800	49.700	52.500	61.000	64.300	68.600	85.000	88.800
20	46.600	51.700	54.500	63.500	66.800	71.100	88.200	92.100
21	48.300	53.700	56.600	65.900	69.400	73.700	91.300	95.400
22	50.100	55.700	58.600	68.400	71.900	76.200	94.500	98.700
23	51.900	57.700	60.600	70.800	74.500	78.800	97.700	102.000
24	53.700	59.700	62.700	73.300	77.000	81.300	100.800	105.400
25	55.500	61.700	64.700	75.700	79.600	83.900	104.000	108.700
25+ (per half kg)	0.900	1.000	1.400	1.700	1.800	1.800	1.800	1.900

Rates are in BHD

(+) Add 6 BHD per Dutiable Shipment

(+++)
(++) Add 20 BHD per Dutiable Shipment

(++) Add 10 BHD per Dutiable Shipment

(w) Add 8 BHD War Risk Surcharge per Shipment

* Aramex will calculate shipping rates based on the higher value of shipment Gross weight or Volumetric weight (L x W x H / 5,000). The weight of any single piece should not exceed 30 Kg and 110x85x85 centimeters in dimension.

Value Import Express

BH-ZN-VIB-18

BH-VIB-R29

For less urgent heavy packages, Aramex offers Value Express, a time-definite delivery solution that enables you to ship packages around the world at more economical rates than Priority Express

Country	Minimum 15 kgs	Each Additional Kg
Belgium	43.25	2.81
China & Hong Kong	35.45	2.3
Cyprus	43.25	2.81
Egypt	30.15	1.48
Germany	43.25	2.81
India	35.45	2.3
Iran	57.89	2.96
Iraq (w)	55.95	2.81
Italy (++)	39.58	2.81
Jordan	30.15	1.48
Kuwait	30.15	1.48
Lebanon	33.41	1.64
Libya	34.63	2.3
Morocco	43.25	2.81
Oman	30.15	1.48
Qatar	30.15	1.48
Saudi Arabia	33.41	1.64
Spain (++)	32.9	2.81
Sri Lanka	41.01	2.81
Syria	23.57	1.64
Turkey	41.01	2.81
United Arab Emirates	30.15	1.48
United States	43.25	2.81

(+) Add 6 BHD per Dutiable Shipment

(w) Add 8 BHD War Risk Surcharge per Shipment

(++) Add 10 BHD per Dutiable Shipment

* Aramex will calculate shipping rates based on the higher value of shipment Gross weight or Volumetric weight (L x W x H / 5,000). The weight of any single piece should not exceed 30 Kg and 110x85x85 centimeters in dimension.

Important Note: To benefit from "Value Import Express" rates, please request from your supplier or your Aramex representative to clearly mark that your shipment/request as "Value Import Express"; otherwise, your shipment will be treated as "Priority Import Express".

Drop & Ship Importing

BH-ZN-SNS-18
BH-DNS

If you are placing an order online to be shipped from suppliers based in the UAE, Turkey, India, USA, UK, China, Hong Kong, South Africa, Germany, Italy, France, Spain, Singapore, Canada, Malaysia, Thailand, South Korea & Japan, and you want to have a delivery address in any of these countries while benefiting from free local delivery of your packages, Aramex Drop and Ship service is a perfect solution for you.

Country	Weight (Kg)										Each Additional 0.5 Kg
	0.5	1	1.5	2	2.5	3	3.5	4	4.5	5	
Zone 1	4.4	7.7	11.0	14.3	17.6	20.9	24.2	27.5	30.8	34.1	3.3
Zone 2	3.5	5.5	7.5	9.5	11.5	13.5	15.5	17.5	19.5	21.5	2.0

* Zone 1: USA, UK, China, Hong Kong, South Africa, Germany, Italy, France, Spain, Singapore, Canada, Malaysia, Thailand, South Korea & Japan.

* Zone 2: UAE, Turkey, India, Egypt, Georgia, Jordan & Lebanon.

* Drop and Ship Rates are inclusive of Fuel Surcharge, and based on gross Weight

* Please go to aramex.com/dropandship for updates on rates and countries

Import Express Options

▪ **Import Unlimited:** I would like to authorize my suppliers to ship me packages without my approval [Yes] [No]

▪ **Import on Demand** Aramex will ship to my address packages weighing less than **25 Kg** Kg
I would like to increase this weight to be: Minimum is 25 Kg

▪ **Drop and Ship:** I would like to have a forwarding import address in USA, UK, China, Turkey, India, Hong Kong or South Africa. [Yes] [No]

▪ For “Drop and Ship Importing” Aramex will ship packages weighing less than **36 Kg** without my approval.

Domestic Express Rates

BH-DOM-R1

Domestic Express offers reliable door-to-door solutions for urgent packages to be delivered within Bahrain. We offer same-day door-to-door and next-business-day delivery for your urgent domestic packages to main cities in Bahrain with proof of delivery, inclusive of various other solutions tailored to meet your business needs.

Rates Below are in BHD

Weight	Bahrain wide
Up to 5 Kg	1.600
Each additional Half Kg	0.300

1. Aramex will calculate shipping rates for Domestic based on the higher value of shipment Gross weight or Volumetric weight (L x W x H / 4,000).
2. Special Spot rates can be provided for bulk deliveries for +500 shipments onwards
3. Bullet Service Urgent same day deliveries can be arranged on case to case basis

Domestic Business services

Package Collection Service

A convenient solution for collecting documents and packages from your suppliers and delivering them to your doorstep as per the domestic shipping rates, for cheque collection Aramex will charge you 2.000 BD per shipment.

Return Service

Send items and receive them back at your doorstep, ideal solution for getting documents signed or sending products that require repair and return. Aramex will charge you 3.000 BD per transaction bases.

International Business services

Aramex offers you Cash on Delivery, Return and Embassy Services at very competitive rates. To know more about the availability of these services, please contact your designated team.

Shield Service

In which Aramex extends its liability (from the normal USD 25 liability for domestic express and USD 100 for international express, up to USD 10,000 for non-document goods. Document shipments liability is USD 300 for an agreed shipment up to its declared value in exchange for 1% of goods value or a minimum of BHD 1.500 per shipment, and for documents liability is extended up to USD 300 for a fee of BHD 3.00.

A shipment is covered by Shield only when:

- a) The customer signs and accepts the Shield service terms and conditions.
- b) The customer requests the Shield Service before handing over the shipment to Aramex.
- c) The customer clearly indicates in the services column of the waybill or marks the service if prepared online for easy Identification. In the absence of this, the shipment will be dispatched without protection.
- d) The customer requests the Shield Service before the actual damage or loss takes place.

Shield service only covers shipments valued at a minimum of USD 100 up to a maximum of USD 10,000.

Shield service covers shipments from the time of receipt until the final delivery by Aramex to Consignee.

Aramex will invoice you for Shield charges at the end of the month, as part of your express monthly invoice.